



BUILDING A CULTURE OF CONTINUOUS QUALITY IMPROVEMENT

The following statements of vision and mission have been established by the Board of Directors as a guide to management and employees for building workplace culture and customer service, now and into the future:

NEDAK Ethanol, LLC's vision

is to be a premier manufacturer of ethanol and distiller's grains with employees who are proactive and who reflect this vision with a culture of continuous improvement in the pursuit of excellence.

All individuals will work to hear the Voice of the Customer and to understand the customer's needs. We recognize that customers are both internal and external recipients of our work product.

We want to recognize at the highest level, strengths and weaknesses

- We want to have a common vision for all NEDAK people – directors, managers, employees and to some extent, vendors
 - to build on our strengths
 - to move forward, correcting our weaknesses.
- In order to be effective we need to
 - Establish a culture based on stated vision and mission,
 - Set and obtain short, mid-term and long-term goals,
- Our mission must include commitment to the corporate vision and ownership at each level of responsibility in all employees.

In order to accomplish our goals of being a premier manufacturer of ethanol and distiller's grains we need to set a common value system which is directed from the highest levels of management within the company.

NEDAK Director's vision:

Statement of belief.

We believe that our organization must serve four constituents–

1. Shareholders,
2. Employees,
3. finished product purchasers,
4. raw goods providers.

Statement of philosophy.

The key to our organization is our people, whom we expect to be innovative and to anticipate the future needs of our constituents. We will develop our human resources so that the staff will be well educated in manufacturing our key products and will be rewarded for providing excellence in their production.

Mission statement.

To provide the highest quality of manufactured goods delivered by a highly trained staff which will enhance the quality of life in our community, provide a superior return to our investors and place NEDAK in a leadership position in our market.